

**Call 1.877.UNIBANK (1.877.864.2265) to access UniBank's Telephone Banking System**  
**Press 1 during the greeting to be directed to the Main Menu**

### Existing customers:

Press 1 for English, 2 for Spanish.

1. Enter your full account number
2. Enter your PIN
3. Enter the last 4 digits of your SSN

We recommend that you keep account information handy when accessing your accounts by telephone.

### New customers:

Press 1 for English, 2 for Spanish.

#### To enroll:

1. Enter your full account number
2. Enter your PIN (last 4 digits of your social)
3. Select a new 4 digit PIN

We recommend that you keep account information handy when accessing your accounts by telephone.

## ONE ACCOUNT

### When you hear the spoken menu:

#### Press 1 – Inquire on Account

- Press 1 – Replay Balance
- Press 2 – Detailed Transaction History
- Press 3 – List of checks that have cleared this account
- Press 4 – Search for the status of a specific check
- Press 5 – Hear interest information
- Press 0 – To transfer the call to a representative
- Press \* – To return to the previous menu

#### Press 2 – Perform a Transaction

- Press 1 – Transfer money through accounts
- Press 2 – Make a loan payment
- Press 3 – Take an advance on a line of credit
- Press 6 – Request a stop payment
- Press 0 – Transfer the call to a representative
- Press \* – Return to previous menu

#### Press 3 – Change PIN

#### Press 0 – To Speak with a Representative

#### Press \* – Return to Previous Menu

## MULTIPLE ACCOUNTS

### When you hear the spoken menu:

#### Press 1 – Inquire on Account

#### Press 2 – Inquire on a different account

#### Press 3 – Perform a transaction

- Press 1 – Transfer money through accounts
- Press 2 – Make a loan payment
- Press 3 – Take an advance on a line of credit
- Press 6 – Request a stop payment
- Press 0 – Transfer the call to a representative
- Press \* – To return to previous menu

#### Press 4 – Change PIN

#### Press 0 – To Speak with a Representative

#### Press \* – Return to Previous Menu