Quick Start Guide – Online Banking Enrollment

UNIBANK

- From www.unibank.com click Online Banking button in the top right corner, then click **Enroll Personal**; if using the mobile app to enroll, download the app for your app store, open app and click **Enroll Personal**

- Review online banking disclosures, once all disclosures have been reviewed, click **I Agree**.

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Online Banking Agreement/Disclosures

Please note: This option is for existing personal banking customers of UniBank requesting access to Online Banking. If you wish to open a new account with UniBank, please click here. Commercial and Government Banking customers must call 800-578-4270.

Please open and review the following documents:

UniBank Online and Mobile Banking Agreement and Disclosure
UniBank Electronic Communication Delivery Consent and Authorization
UniBank Electronic Funds Transfer Disclosure
UniBank Online Bill Pay Agreement
UniBank Bank to Bank Transfer Service Agreement

By clicking the "I agree" button, you agree to the terms and conditions set forth in the above agreement/disclosures. If you do not agree or acknowledge all of the above, click the "I don't agree" button and you will automatically cancel out of the online banking registration.

I don't agree	I agree

- Complete enrollment screens

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Registration

Please enter the information below. All fields are required.

*Social Security Number

_____

*Account Number

_____

*Email Address

_____

*Birth Date MM/DD/YYYY

MM/DD/YYYY	📅

Submit

Cancel

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- Create a user ID, password and confirm password, then click **Register**

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Registration

Congratulations. You have successfully validated your information. You can now create an online banking account.

Please enter your User ID and Password that you would like to use to sign into your account. Your User ID needs to be between 6 and 26 in length, consisting of letters and numbers (no special characters) and is not case sensitive. The User ID you enter will be checked to make sure it is unique. If one already exists, you will be asked to enter another User ID.

Please enter a password. Your Password must include 3 of the following 4 criteria: lowercase letters (a-z), uppercase letters (A-Z), Digits (0-9), symbols (`~!@#$%^&*()_+-=|;'?,./), and must be between eight (8) and twenty-two (22) characters.

After you have confirmed your password, click the **Register** button.

User ID

_____

Password

_____

Confirm Password

_____

[Cancel Registration]   [Register]

- Create Security Questions and Answers, the answers are case sensitive. (Important: The way the answers are typed in here will be the same way the answers will need to be typed when prompted to answer questions); Click **Continue**.

UNIBANK   MAXINE MOUSE ˅ | Print | Logout

🛈 Your account has been activated.   ✕

Accounts   Transfers ˅   Bill Pay ˅   Open an Account   Cards

Select your Security Questions and enter your Secret Answers

Please select your security questions below and provide answers to each. Enter your answers carefully as you will need to supply exactly the same answers if you are ever prompted with one of your security questions.

| What is the first name of your oldest nephew? ˅ |

_____

| What is the first name of your oldest niece? ˅ |

_____

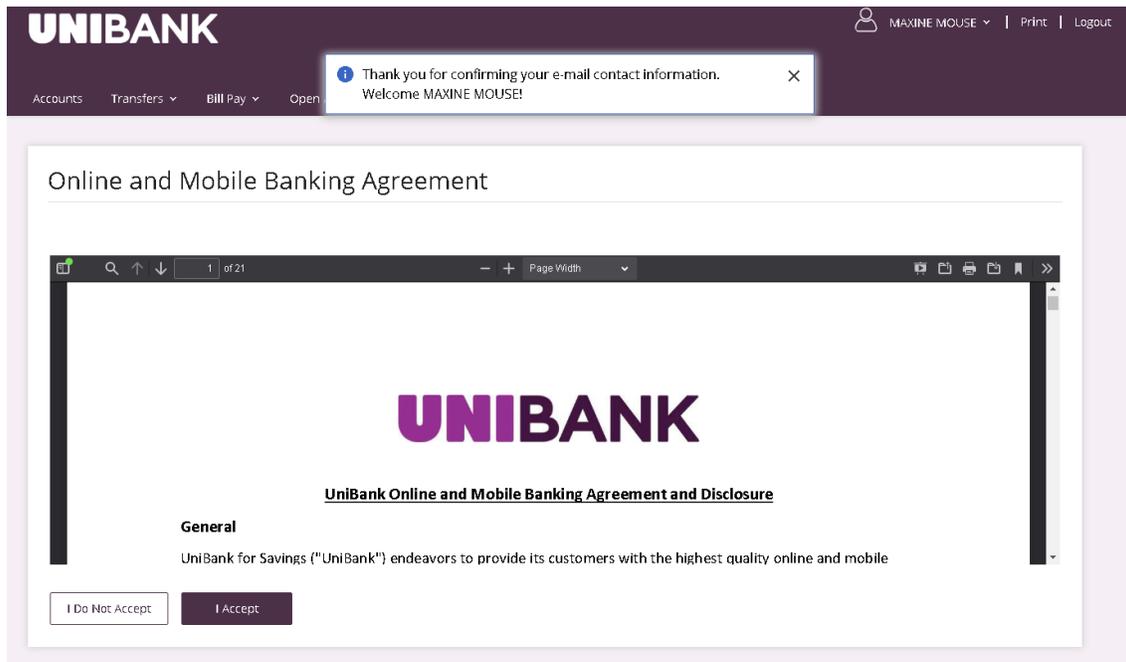| What is your mother's middle name? ˅ |

_____

[Continue]

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- Review the confirmation screen showing the questions you selected along with the answers you provided. If everything is correct, click **Submit**. If you need to make a change to an answer or question, click **Edit**.

- Next you will be prompted to confirm your email address, if no changes are needed, click **Confirm**. If you have an additional email address or need to make a change to your email address, you may do so here. Once email information has been entered, click **Confirm**.

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- Review UniBank's Online and Mobile Banking Agreement and Disclosure, then click **I Accept**

- Review contact information that UniBank has on file is correct, if correct and no changes, click **No Changes**. If information needs to be update, update appropriate information, and click **Update**.

Please check that we have the correct contact info.
If you do not have a home phone, add your cell phone number into both Home Phone AND Cell Phone.

Primary Email

maxine.mouse@

Home Phone

(508)

Cell Phone

Tap here to add a cell phone

Street

MAIN STREET

City	State	Zip Code
WHITINSVILLE	MA	01588

Not Now   No Changes   Update

- Enrollment for online banking is now complete.

Contact

For assistance, please contact your Relationship Manager or UniBank at 800.578.4270.

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