



Company Name: \_\_\_\_\_

CIF: \_\_\_\_\_

## Online Banking Security Best Practices Checklist – Cash Management

UniBank will assist in creating a secure online banking experience driven by a range of security layers.

### Computer Security

- Network / computer firewall installed
- Dedicated computer for electronic banking (ie, NOT used for email nor web browsing), for primary and backup users only
- Automated Operating System updates
- Commercial anti-virus software (not freeware), with automated updates and regular regularly scheduled anti-virus scans
- Automated updates for third party software such as Microsoft Office, Java, Adobe Reader, Adobe Flash, etc.
- Limited administration rights on the computer
- Install Trusteer Rapport malware protection

### Administration

- Dual control (ie, one user creates/edits users, another user approves)
- Administrators and users with “least privilege” – access to the minimal set of accounts and functions to do their jobs
- Establish IP Address restrictions (UniBank administers)
- Establish day / time access restrictions

### ACH

- Dual control (ie, one user creates a transaction, another user approves/transmits)
- Transaction Limits
- Daily Limits
- Email alerts, to multiple users (ensure [@unibank.com](mailto:@unibank.com) is whitelisted by your company’s email admin)

### Wires

- Dual control (ie, one user creates a transaction, another user approves/transmits)
- Transaction Limits
- Daily Limits
- Email alerts, to multiple users (ensure [@unibank.com](mailto:@unibank.com) is whitelisted by your company’s email admin)
- One-Time Passcode process for transmitting wires

### Daily Operations

- Daily reporting/reconciliation of transactions and account balances
- Train all users on security, safe computer usage and online banking – examples:
  - Change password every 60-90 days
  - Different passwords for each website
  - Passwords of at least 8 characters
  - Passwords with letters, numbers and special characters
  - NEVER share passwords with anyone!  
\*\* UniBank staff will not ask for passwords \*\*
  - Do not write password on desk notes
  - Don’t click on suspicious email links
  - Don’t select “Save My Password” option
- Train all users on social engineering: hackers gathering information via phone calls, etc, to be used in fraud attempts later

### Reviewed

UniBank Rep: _____	Date: _____
Client Rep: _____	_____
Position: _____	Signature: _____